# **ECCP TELE-CONSULTATION LEVELS**

The Early Childhood Consultation Partnership (ECCP) has developed a brief intervention model in response the current COVID-19 Pandemic and the Governor's Executive Orders. The ECCP Tele-Consultation Model has been designed to address the needs of children between the ages of birth to five, their families / guardians, ECE Centers, Family Based Child Care Providers and other ECE Providers across the state. All ECCP Tele-Consultation services will be provided either via virtual platform or by telephone based on individual need. The graphic below includes a brief description of each level of service:

Callers can locate their ECCP Consultant from the ECCP website: www.eccpct.com, using the "Find a Consultant" feature.

#### Level 1

## Triage & Referral:

For any caller looking for resources on Social Emotional topics.

- ECE Centers
- Family Based Child Care Providers
- Families and Guardians
- DCF Staff
- OEC Staff
- Other ECE Providers
- Callers can be provided with a variety of Social Emotional resources, including websites, strategies, Virtual ECE Teacher Trainings, Virtual Community Trainings, Virtual Mental Health Consultation Groups or referrals to other mental health programs.

#### Level 2

### **Phone Consultation:**

For any caller looking for brief telephone support on a specific Social Emotional issue.

- ECE Centers
- Family Based Child Care Providers
- Families and Guardians
- DCF Staff
- OEC Staff
- Other ECE Providers
- Callers can be provided with two planned Telephone Consultation Sessions to address a concern of the caller related to the center or a child's issue depending on whom the caller is.

## Level 3

Center Wide Level Intervention:
For any Center that is open and has children present.

- •ECE Centers
- This service will be provided to ECE Centers who are open with children present on a daily basis. ECE Directors and other Administrative Staff will recieve support around the current dynamics of working under the COVID 19 structures. Varous topics may include: Social Emotional Support, Classroom Structure, Physical Space, Mixed Age Ranges, Stress Management/Self Care.

## Level 3

Child Level Intervention:

For any child who is either attending or not attending an ECE Center at the present time.

- Families and Guardians
- ECE Centers
- Family Based Child Care Providers
- This service will be provided to Families who are struggling with their chilld's current social emotional state. Typical presentations could include, but not be limited to challenging behavioral concerns, family stressors, difficulties in the ECE Center.

